



MARYLAND HEALTH BENEFIT EXCHANGE

Exchange Implementation Advisory Committee (EIAC)

March 22, 2012

Agenda

- Welcome
- Committee Member Changes / Introductions
- JAD Session Recap
- SHOP Exchange Request for Information (RFI)
- Next Steps

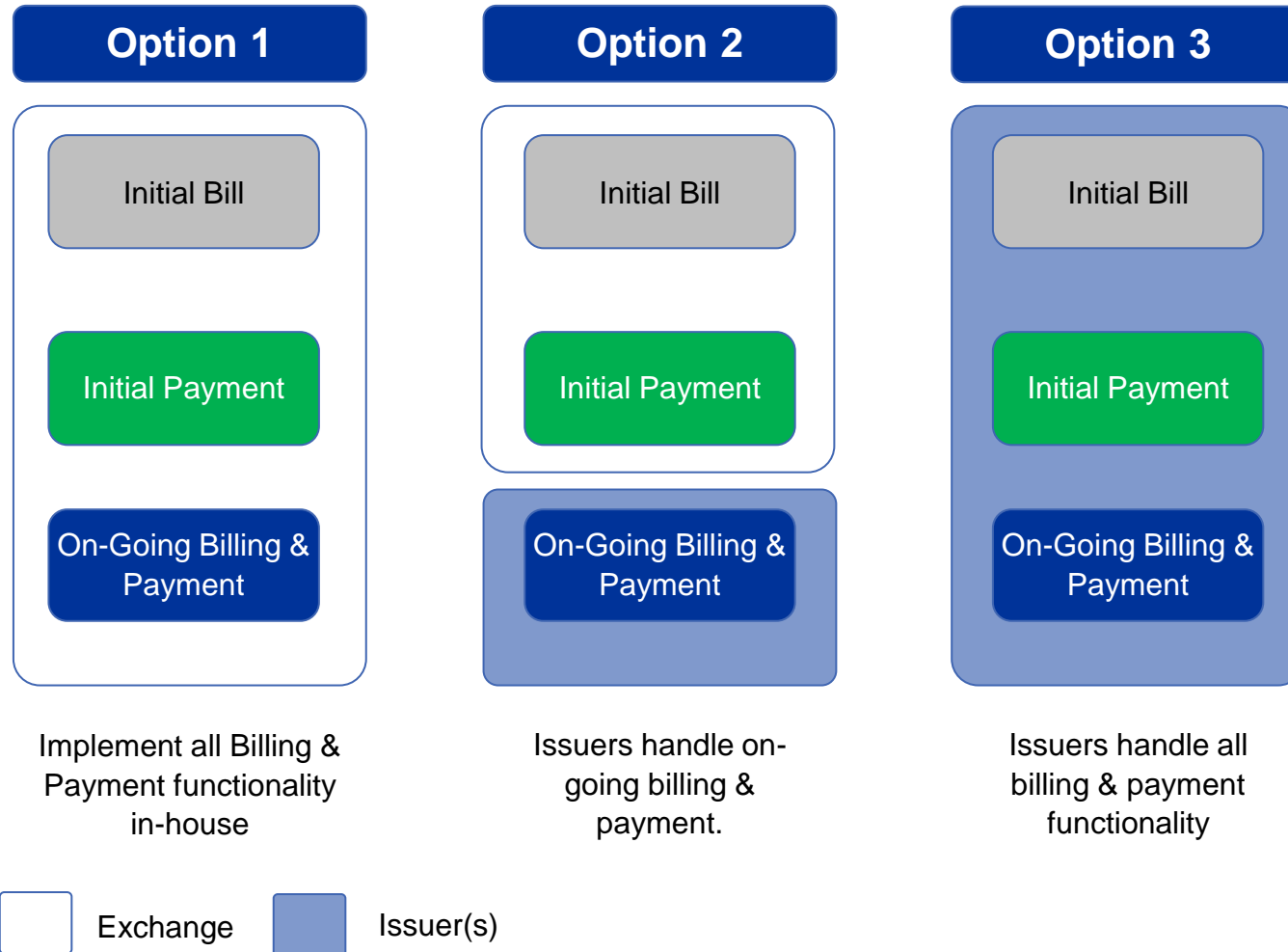
Committee Member Changes / Introductions

JAD Session Recap

- The EIAC conducted an Individual Exchange Billing & Payment JAD Session on March 14th
- External stakeholders walked through the current processes utilized for billing and payment functions within their respective organizations
- The team walked through several billing & payment scenarios to help drive discussion highlight pros / cons associated with the various billing & payment options that are available to the Exchange
- The discussions resulted in three options for the Exchange to entertain:
 - Option 1 – The Exchange would handle all billing and payment functions for the consumer. The Exchange would provide payment to Issuers on behalf of the consumer for both the initial and on-going payments associated with their selected plans.
 - Option 2 – The Exchange would handle the initial payment and the issuers would handle the on-going billing and payment operations.
 - Option 3 – The Exchange would pass along eligibility and enrollment information to the Issuers who would then handle all of the billing and payment functions (initial and on-going).

Billing & Payment Options

Three high-level options for Billing & Payment management:



SHOP Exchange RFI

Next Steps

- JAD Sessions have been postponed while pending procurement and policy decisions are made
- The next EIAC Meeting is scheduled for:

April 5, 2012

2:00 p.m. – 5:00 p.m.

UMBC Technology Center

1450 South Rolling Road

Baltimore, MD 21215

Thank You!